



**RESIDENTIAL SERVICE AGREEMENT**

**BETWEEN:**

**CORRIDOR COMMUNICATIONS, INC.,**

a corporation incorporated under the laws of the Province of Alberta  
(the "Service Provider" - and -

**NAME:** \_\_\_\_\_  
(the "Customer")

**PHONE NO.:** \_\_\_\_\_  
**ALT NO:** \_\_\_\_\_

**SERVICE LOCATION:**

Street Number: \_\_\_\_\_

Street Name: \_\_\_\_\_

City/County: \_\_\_\_\_

Province: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Legal Land: \_\_\_\_\_

**EMAIL ADDRESS FOR BILLING:**

**MAILING ADDRESS:**

Same as the Service Address above

Alternative Mailing Address: Provide below

**CONTRACT TERMS** (See appended Service Schedules for specific financial & contractual obligations):

The Customer wishes to purchase from the Service Provider various services to be delivered through the Service Provider's network (the "Network"), which services:

- are provided upon and subject to the terms, covenants and conditions contained within the Agreement (the **General Terms & Conditions & Terms of Acceptable Use on www.cciwireless.ca**), as well as within associated and/or appended Service Schedules attached to this Agreement or additional Service Schedules from time to time executed by the Customer and the Service Provider and forming a part of this Agreement (collectively referred to as the "**Service Schedules**")
- are subject to payment of the associated onetime fees and monthly fees contemplated from time to time under this Agreement and the Service Schedules (collectively referred to as the "**Fees**"); and
- shall consist of all those services specifically contemplated within this Agreement and specifically depicted from time to time within the Service Schedules (collectively referred to as the "**Services**");

I have read and agreed to the term and conditions on cci.wireless.ca and herein wish to contract with Corridor Communications Inc. (trade name CCI Wireless) to provide services.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Name

## SERVICE SCHEDULE – RESIDENTIAL INTERNET AGREEMENT

**SERVICES & FEES:**

The Customer wishes to purchase from the Service Provider internet access via wireless transmission through the Network as follows (*indicate choices*):

Services	Onetime Fees	Monthly Fees
<b>Residential Wireless Internet Plan – Select One</b>		
<input type="checkbox"/> Pro Plus Plan (up to 10 Mbps) LTE Only		\$94.99/month
<input type="checkbox"/> Pro Plan (up to 5 Mbps) Wimax and LTE		\$74.99/month
<input type="checkbox"/> Starter Plan (up to 2 Mbps) – Wimax and LTE		\$49.99/month
<b>Installation &amp; Activation – Select One</b>		
<input type="checkbox"/> All Plans (2 Yr Term)	\$ 149.95	
<input type="checkbox"/> Month to Month Term (No Contract)	\$400.00	
<b>Invoicing</b>		
<input type="checkbox"/> Email Invoicing		FREE
<input type="checkbox"/> Paper Base Invoicing (optional)		\$3.00/month
<b>Discounts / Promotions</b>		
<input type="checkbox"/> First Month of Service FREE		
<hr/>		
<b>TOTALS:</b>	<b>\$</b>	<b>\$ /month</b>

**CONTRACT TERM: Select one**

- 2 Year Contract commencing: \_\_\_\_\_ (DD/MM/YYYY)  
 No Contract Term (Month- to-Month)

**Customer's Initials** \_\_\_\_\_

**CANCELLATION FEES:**

- a. **“No-Show” Fee** – A \$100.00 one-time fee will be applied if customer is not present for installation and does not provide 24 hours notice (1 business day) for cancellation.
- b. **Contractual Termination Fees** – If the customer entered into a 2 year contract and services are terminated prior to the full 24 months of service, the following will apply: \$20 per month prorated over the remaining months of the contract or \$200, whichever is less, will be charged for early termination.
- c. **Seasonal / Hibernation Service** – A one-time fee of \$75 will be applied the FIRST time service is deactivated, and will cover all future seasonal activations / deactivations (maximum 2 per year). If service is deactivated for 12 consecutive months, \$75 reactivation fee would apply. An administration fee of \$8.00 per month will apply during each deactivation period. Deactivations may only be done on the 1<sup>st</sup> of each month, with a minimum of 2 weeks' notice. Re-activations may be done at any time and regular monthly rates will be pro-rated accordingly.
- d. **Termination Fees Waived** - The client may terminate the agreement without penalties if CCI is unable to rectify frequent / recurring service disruptions reported by the client to CCI Wireless Technical Support Team within reasonable time frames.

**BILLING:**

Corridor Communications Inc. invoices are issued on the 1<sup>st</sup> business day of each month and monthly Internet service fees are billed one month in advance. Payments are due on the 20<sup>th</sup> of each month. A fee of \$10.00 is applied for late payments or NSF transactions.

**Customer's Initials** \_\_\_\_\_